



FlowStack

TICKETING

getflowstack.app

School repair workflow software

FLOWSTACK TICKETING

Repair ticketing for school device teams.

Keep repair requests, assignments, status changes, comments, and follow-through visible without rolling out a heavy help desk.

12

requester
accounts

100

active ticket
capacity

7 days

trial before
monthly or
annual billing

WHAT IT HELPS TEAMS DO

Run repair intake from request to pickup.

- **Capture the right details:** requester, device, serial, issue, priority, and notes.
- **Assign and update work:** route tickets and keep status changes clear.
- **Keep history visible:** comments, repair context, pickup readiness, and past activity stay attached.
- **Review the queue:** active work, aging tickets, assignments, and analytics stay organized.

BEST FIT

For schools that need a focused repair queue.

- **Device teams:** organize repairs, assignments, student devices, and follow-up.
- **Staff support:** give users a clearer way to submit and track repair requests.
- **Pilots:** preview a synthetic demo before opening a real workspace.
- **Growing teams:** start with Teacher Pro, then add capacity or use invoice support.

WORKFLOW

Focused ticket states

Track intake, waiting, repair, review, pickup, closed work, and the comments that explain each step.

VISIBILITY

Analytics and exports

Teacher Pro unlocks analytics access and current CSV/PDF exports for repair activity.

ACCESS

Role-aware workspace tools

Admin, staff, and student access keeps workspace tools and support work scoped.

PLANS AND CAPACITY

Start with a demo, then choose the path that fits the repair workflow.

- **Teacher Pro:** \$18/month or \$144/year, with a 7-day trial before monthly or annual billing from Account.
- **Included capacity:** 1 admin, up to 2 staff, 12 student/requester accounts, and 100 active tickets at a time.
- **Room to grow:** add +6 requester accounts, add +100 active ticket capacity, or use School / Department invoice support.

OVERVIEW + PLANS

Overview: </school-ticketing-tool.html>

Plans: </ticketing/plans.html>



Ready to explore FlowStack Ticketing?

Start with the overview, then review demo and plan options or contact FlowStack.

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